

Iron County IT Committee

October 21, 2024

6:40 PM.

Present: Eric Ritter, Daniel Gardner, Roy Haeger, Jamey Francis, Roxanne Lutgen, Kurt Wolf, Karen Lauer

Absent: Joe Miller, Mario Loretta

1. Meeting called to order
2. Acknowledge that meeting properly called and posted: Larry Youngs certified.
3. Public Comments:
  - a. Help Desk Process issues and reporting
  - b. There are forms created by Danny Gardner, that were created within the county that are not easily adaptable to create help desk requests and resolution in the current system. Reports are requested by department heads on resolution time.
  - c. Solution: Danny will manual weekly reports until he can automate the process.
4. IT Budget Analysis 2024
  - a. Current status \$247,877 spent of \$309,081 budget. Projecting that IT will be under budget for 2024.
  - b. Computer Doctors Cost. Handout from Computer Doctors IT Service Summary for the Iron County Courthouse.
    - a. Discussion on comparable cost of services for IT services for the county. Eric Ritter shared that the cost for services that the county is spending is less than comparable size organization
    - b. Requested from Computer Doctors—what would you prioritize as needs for the county.
      - i. Cyber Security Insurance.
        1. Discussion on disaster recovery. Need to assess Cyber Security Insurance requirements. Tabletop exercises can be provided by the Insurance Company that prevent IT disasters.
        2. Contact the insurance company if they can provide tabletop exercises.
        3. Testing of scenarios for cyber security.
      - ii. Back up security. Danny assured that a backup is occurring, except for the Sheriff.
      - iii. More Redundancy is needed, such as firewalls.
    - c. Equipment replacement cycle is appropriate.
    - d. Hosting own equipment
      - i. Discussion on the number of programs in the county.
      - ii. Concern about software in the Human Services program.
    - e. Danny's vision for the county
      - i. Need to offload data to the cloud. Better use file storage, servers, etc.
        1. Things can be backed up, more secure, synchs with computer can occur.

2. Need to determine if subscription-based programs can be used for debt levy.
  - ii. Computer doctors has provided support to Danny.
    1. Managed services
    2. Licenses
    3. Emergency repairs.
    4. Historical information on equipment and programs
    5. Labor services.
5. CISA program—security programs from the government—identify vulnerabilities.
  - a. Currently enrolled in program
  - b. Next meeting Danny will provide report.
  - c. Programs do a thorough evaluation to determine security level.
  - d. Free and will be conducted for the county.
6. IT Policy for Handbook. Danny is working on revisions for the new handbook meeting
7. Add to next agenda: Approval of previous month's meeting minutes. Next meeting—prior 3 months minutes need to be approved.
8. Next meeting date: Monday, November 18<sup>th</sup> at 5:30pm