IRON COUNTY "IT" COMMITTEE
MEETING MINUTES
MONDAY JULY 15TH 2013

The Iron County "IT" Committee met on Monday, July 15, 2013 at 4:00 pm in the Iron County Board Room of the Iron County Courthouse, Hurley, Wisconsin.

Attendance: Tom Bergman, Neil Martinko, Opal Roberts, Carolyn Kolson-Janov, Elliot Kerwin, Eric Ritter (Computer Doctors)

TB called the meeting to order. He acknowledged the posting of the meeting. The meeting did not appear in the newspaper, but a notice had been sent.

OR made a motion to approve the April meeting minutes. CKJ seconded. Motion carried.

ER presented the new Computer Doctors contract and went over the highlights. Hourly prices have risen, monitoring will remain the same. There is one tier rather than the previous three. Contracts receive priority service at a reduced price. There have not been any complete outages over the last few years. ER recommended setting up a policy for employees connecting their personal mobile devices to the County network and has a number of examples he can supply. OR would like to see computers replaced every five-or-six years. She also said the Finance Committee would like a centralized purchasing point for printers, copiers, and supplies. EK suggested purchasing a number of computers at a time to allow quick replacement of a troublesome computer... Replacing a computer and getting an employee back to work would allow the Computer Doctors to take the broken computer in for repair. The IT Committee needs its own budget to cover contracted services and computer purchases. NM made a motion to recommend the contract to the Finance Committee. Seconded by EK. Motion carried.

Other Business:

-- ER proposed migrating the County email to a better service. It is currently being run by Web.com, the County's domain name registrar. They do not supply the services we need; chief among them are spam filtering and encryption. ER estimates it will cost almost $6,000 per year. The subject will be discussed further at the next meeting.

-- CKJ thanked ER and the Computer Doctors for their dedicated service.

-- ER discussed the virtualization project. It is a complicated project, with several competing solutions. Highline currently connects to VMs (virtual machines). Virtualization might help the Human Services Department since they have many employees with similar computer needs.

-- NM asked about the Microsoft incident ticket for the Aberdeen webserver. The server was fixed without Microsoft's help, so the ticket was closed and the fee will be refunded.

There was no Public Comment.

The next meeting was scheduled for Monday, August 26th at 4pm.

OR made a motion to adjourn at 5:45pm. CKJ seconded. Motion carried.