

IRON COUNTY "IT" COMMITTEE  
MEETING MINUTES  
WEDNESDAY APRIL 24<sup>TH</sup> 2013

The Iron County "IT" Committee met on Wednesday, April 24, 2013 at 6:00 pm in the Iron County Board Room of the Iron County Courthouse, Hurley, Wisconsin.

Attendance: Tom Bergman, Neil Martinko, Opal Roberts, Dan Soine, Carolyn Kolson-Janov, Eric Ritter (Computer Doctors), Elliot Kerwin (Public), Bob Traczyk (Public)

BT, the previous Chair, had retired since the last meeting. TB, the Vice-Chair, called the meeting to order at 6pm, and acknowledged the meeting was properly posted.

TB asked for nominations for Chair. TB was nominated and accepted. TB asked for nominations for Vice-Chair. DS was nominated and accepted. The previous Secretary has resigned from the Committee, so NM had volunteered to for the position.

The Committee discussed the retirement of Windows XP. The current Microsoft schedule is to stop providing security updates on April 8, 2014. Forty-seven (45%) of the Counties computers still run XP. Vulnerabilities in the software will continue to be found and exploited, so XP computers would become a security threat to the County network. ER was asked to start a pilot project to replace/virtualize/convert XP computers in Human Services since that is the Department with the most equipment.

The Committee asked ER for an update on the troublesome webserver. The server began locking-up in early March. It is still under warranty from Aberdeen, the manufacturer. The Computer Doctors followed their instructions, which didn't fix it. The server was sent back to Aberdeen. When returned, it continued to malfunction. Aberdeen sent replacement hardware, but it continues to malfunction. ER asked for permission to open an Incident with Microsoft to help resolve the issue. Permission was given.

ER reported a few more items from the Computer Doctors.

- The new Human Services fileserver is running well and much better than their old one.
- Looking to switch the County email to a different, spam-filtering service. Will get estimate.
- Needs to start billing for online, back-up storage.

The Committee discussed the renewal of the Computer Doctors contract. They originally had a two-year contract which lapsed a few years ago. We will need to renew the contract, or call for bids again. The Computer Doctors is still working under the prices of the old contract and will need to raise them to cover increased costs.

There was discussion about the composition of the Committee. It was originally set-up with six members, two of which were public members. OR, DS, and CKJ joined. Lori Prenderville had resigned. BT had retired. EK volunteered to be a public member.

CKJ asked for help with the Human Service website development.

There was no Public Comment.

No exact date was set for the next meeting. It will be in four-to-six weeks. The time will be moved to 5pm to accommodate the various members. TB will schedule a meeting when ER has a new contract to look over, a plan for the Human Services pilot project, and an update on the webserver problem.

TB thanked everyone for attending and adjourned the meeting.

These Minutes may be amended at the next meeting before approval.